



CORPORATE RESOURCES OVERVIEW AND SCRUTINY COMMITTEE AGENDA

Monday, 11 April 2016 at 10.00 am in the Bridges Room - Civic Centre

From the Chief Executive, Jane Robinson

Item	Business
1.	Apologies
2.	Minutes (Pages 3 - 6) The Committee is asked to approve as a correct record the minutes of the meeting held on 29 February 2016.
3.	Annual Work Programme (Pages 7 - 14) Report of the Strategic Director Corporate Services and Governance
4.	Resilience and Emergency Planning Framework - Six Monthly Progress Update (Pages 15 - 18) Report of the Interim Strategic Director Care Wellbeing and Learning
5.	Monitoring - OSC Review of Capacity Building in Communities to improve health (Pages 19 - 40) Report of the Strategic Director Communities and Environment

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GATESHEAD METROPOLITAN BOROUGH COUNCIL

CORPORATE RESOURCES OVERVIEW AND SCRUTINY COMMITTEE MEETING

Monday, 29 February 2016

PRESENT: Councillor John Eagle (Chair)

Councillors: J Wallace, M Brain, L Caffrey, M Charlton,
P Dillon, T Graham, M Hood, B Oliphant and M Ord

CR32 **APOLOGIES**

Apologies for absence were received from Councillors A Thompson, P Foy, M Hall, J Hamilton and S Green.

CR33 **MINUTES**

RESOLVED – That the minutes of the meeting held on 18 January 2016 be approved as a correct record.

CR34 **ANNUAL REPORT - INFORMATION GOVERNANCE AND THE COUNCIL'S USE OF POWERS UNDER THE REGULATION OF INVESTIGATORY POWERS ACT 2000**

The Committee received a report on arrangements for Information Governance across the Council, including the annual reporting of data breaches. The report also provided details of the Council's use of covert surveillance and compliance with the requirements of the Regulation of Investigatory Powers Act 2000 (RIPA).

Information Governance

This was the first annual report to the Committee regarding the Council's Information Governance framework, which will form an important part of the Council's Overview and Scrutiny framework. The report outlines the legislative context (within which, the Council manages a range of sensitive information and personal data) and details the Council's performance in this area over a 12 month period.

Effective and secure exchange and management of information is vital for both good service delivery, and for compliance with a legislative framework at both a national and European level.

The Council's approach to Information Governance is based on the guidelines produced in 2010 and revised in 2014, by the Local Government Association.

It was reported that the Council has an Information Charter and an Information Strategy.

The Information Governance Structure was outlined in the report along with details on the role of the Accountable Officer; Senior Information Risk Owner (SIRO); Deputy SIRO; Information Asset Owner, Information Asset Assistants and Internal Audit. The report also set out the responsibilities of Council staff at an individual level.

Details of the data breach reporting process were included in the report along with information on breaches within the last twelve months. Overall, the Committee was satisfied with the actions taken however raised concerns about the decision of the Information Commissioner to not prosecute for the theft of a database containing service user details in June 2015.

It was suggested that, providing the Council is not out of time, formal complaints be made to both the Police and Information Commissioner regarding their decision to not prosecute.

It was also requested that the officers in Litigation and Internal Audit reassess the evidence held in respect of this case, to inform any further action by the Council.

At a time when large numbers of employees are leaving the Council, a member of the Committee suggested that it is timely to remind employees of their obligations in respect of the Council's information.

It was suggested that the reminder to not take information belonging to the Council could be incorporated into exit interviews, particularly where the post holder has access to information which is commercially sensitive.

It was agreed that an update be obtained in respect of information security for employees who work from home and the potential to introduce port control on PCs.

The Council's use of powers under the Regulation of Investigatory Powers Act 2000

In accordance with the codes of conduct produced by the Office of the Surveillance Commissioner, the Committee received the first annual report in relation to the Council's use of RIPA.

The two types of covert surveillance that the Council can use are 'directed' (this involves observing, following or watching a subject of surveillance) and 'CHIS' (this involves using volunteer adults or children to attempt to make test purchases).

Typically, this Council uses RIPA in relation to benefit or Council Tax fraud when information is received that a claimant has someone living with them or is working and claiming benefits.

The Council uses CHIS when it receives information that, for example, a housebuilder is selling illegal tobacco or a shop is selling age restricted products to children.

It was reported that the Protection of Freedoms Act 2012 amended RIPA to restrict when Councils can use the powers it provides. Authorisation can only be made by

Councils now if certain conditions are met, these were outlined in the report.

Statistics were provided in relation to the use of RIPA by the Council during the years 2013, 2014 and 2015.

- RESOLVED -
- i) That the information be noted.
 - ii) That the Committee was satisfied with the overall operation of Information Governance within the Council.
 - iii) That the views of the Committee in respect of Information Governance be used to enhance the framework.
 - iv) That the Council's use of powers under the Regulation of Investigatory Powers Act was considered to be appropriate.

CR35

REVIEW OF ABSENCE IN THE COUNCIL - MONITORING REPORT

The Committee received an update report on the actions to reduce sickness absence since the last monitoring report was considered on 7 September 2015.

The report provided information and statistical data relating to the causes of sickness absence. It was shown that the largest cause of absence continues to be stress, depression and mental ill health.

The previous figure reported to the Committee for average sickness days per FTE was 10.16 days absence for the period 1 July 2014 to 30 June 2015. This figure is calculated based on the former Best Value Performance Indicator (BVPI) formula, which the Council has retained as a key performance indicator, and only takes into account permanent employees (including those in schools).

The same calculation for the period 1 January 2015 to 31 December 2015 was 10.25 days absence, which indicates that absence levels are continuing to rise.

It was suggested that as the Care, Wellbeing and Learning group has continued to have a higher rate of sickness absence than other areas of the Council, it would be appropriate to invite the Strategic Director to the Committee to explain the variance.

The Committee suggested the need to explore the facilitation of positive activities for employees to reduce stress and improve mental health and wellbeing, such as relaxation sessions and leisure activities such as walking groups. Employees should also be reminded of the need to take lunch breaks and breaks from display screen equipment.

- RESOLVED -
- i) The Committee was satisfied with the actions taken to reduce the sickness absence levels of employees.
 - ii) That the Strategic Director Care, Wellbeing and Learning be invited to the Committee to discuss sickness absence levels within the service.

Chair.....

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TITLE OF REPORT:	Annual Work Programme
REPORT OF:	Jane Robinson, Chief Executive Mike Barker, Strategic Director, Corporate Services and Governance

Summary

The report details proposals for the development of the work programme for Overview and Scrutiny Committees (OSCs) and sets out the provisional work programme for the Corporate Resources OSC for the municipal year 2016-17.

Background

1. Every year each Overview and Scrutiny Committee draws up a work programme based on the Council's policy framework which is then agreed by the Council as part of the policy planning process.
2. The Committee's work programme is a rolling programme which sets the agenda for its six weekly meetings. It is the means by which it can address the interests of the local community, focus on improving services and seek to reduce inequalities in service provision and access to services.
3. Under the Council's constitution the issues which will be considered by the Overview and Scrutiny Committees come from a number of sources:
 - During the year the Committee may choose to scrutinise decisions made by the Cabinet to ensure decisions are taken properly;
 - The Committee may be requested by the Cabinet to carry out reviews of particular issues in accordance with the Council's policy priorities;
 - The Committee will receive six-monthly reports on performance for comment to Cabinet;
 - The Committee will receive reports on relevant service improvement reviews at key stages of development to confirm to Cabinet that reviews are progressing appropriately;
 - Section 119 of the Local Government and Public Involvement in Health Act 2007 and Section 126 of the Police and Criminal Justice Act 2006 enable any member of the Council to refer to a relevant Overview and Scrutiny Committee any local government matter and any crime and disorder matter which affects their ward or constituents (Councillor Call for Action).
 - Members of the Committee may identify particular issues for consideration;
 - Members may also examine issues in the Council's Schedule of Decisions; and in addition,
 - where the Committee has reasonable concerns about a particular executive decision, the call-in mechanism is available.

Proposals

4. The Council has consulted partner organisations on the emerging themes for each OSC for 2016-17.
5. Partners have been supportive of the emerging themes and the views outlined will be key in assisting the Committee in identifying the right priority areas to take forward and shape the initial focus of specific areas of work. Details of the emerging issues for potential case study topics and the feedback from partners is set out at Appendix 2.
6. The work programme will continue to be subject to a formal review every six months.
7. The attached provisional work programme (Appendix 1) has therefore taken account of the following:-
 - Six-monthly performance reporting
 - Vision 2030, the Council Plan and partnership work generally
 - Current issues referred to Committees
 - Proposed case studies
 - Legislative provisions and guidance on the Councillor Call for Action
8. The work programme remains provisional as:
 - Cabinet has not had the opportunity to fully review its work programme and it may wish to refer further issues to Overview and Scrutiny Committees for further consideration;
 - It does not take account of new policy issues which may be identified during the year, which Cabinet may refer to Overview and Scrutiny; and
 - It does not include issues identified by members of committees on an ongoing basis during the year as a result of scrutiny of decisions, call – in and councillor call for action.

Recommendations

9. The Committee is asked to:-
 - a) Agree the case studies for 2016-17, having considered the proposals outlined at Appendix 2.
 - b) Endorse the Overview and Scrutiny Committee's provisional work programme for 2016 -17 attached at Appendix 1, and refer it to Council on 26 May 2016 for agreement.
 - c) Note that further reports will be brought to the Committee to identify any additional issues which the Committee may be asked to consider.

Contact: Angela Frisby

Ext: 2138

Draft Corporate Resources OSC 2016/2017	
27 June 16	<ul style="list-style-type: none"> • The Council Plan – Year End Assessment and Performance Delivery 2015-16 • Five Year Target Setting 2016-17 • Gateshead Fund Update • Constitution/role/remit
5 September 16	<ul style="list-style-type: none"> • Resilience and Emergency Planning Framework - Progress Update • Case Study – Workforce Strategy
17 October 16	<ul style="list-style-type: none"> • Corporate Complaints Procedure - Annual Report 2015-16 • Annual Health and Safety Performance Report • Comprehensive Impact Assessments and the Council Plan – Progress Update • Implementation of Gateshead Volunteers Plan – Annual Report
28 November 16	<ul style="list-style-type: none"> • The Council Plan – Six Monthly Assessment of Performance and Delivery 2016-17 • Corporate Asset Management – Delivery and Performance Report • Sickness Absence / Health of the Workforce
23 January 17	<ul style="list-style-type: none"> • OSC Work Programme Review • Gateshead Communities Together Annual Update • Support to Voluntary and Community Sector
27 February 17	<ul style="list-style-type: none"> • Information Governance Report • Case Study – Implementation / Roll Out Universal Credit
3 April 17	<ul style="list-style-type: none"> • Resilience and Emergency Planning Framework - Progress Update • Freedom of Information - Annual Report • Sickness Absence / Health of the Workforce

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Care, Health and Wellbeing OSC

Review Topic-

Review of the role of Housing in Promoting Health and Wellbeing” (to focus on housing conditions – impact of changes in the housing market, shift to private sector provision and vulnerability of specific tenants; low income families, people with complex issues and learning disabilities, isolated older people).

Links to

Vision 2030

Council Plan 2015-20

Partner Feedback**Health and Wellbeing Board**

The Board was supportive of the Review topic but suggested widening the focus to include the cost to the health and care system as well as individuals and the issue of fuel poverty. It was also considered important to link this work with any work carried out / to be carried out via Communities and Place OSC.

Gateshead Newcastle CCG

Support this topic as it brings the broader determinants of health into focus.

Gateshead Housing Company

Have indicated that they would wish to contribute to this Review.

The Housing Company has advised that two measures are likely to impact on this Review and lead to changes in the housing market

- Pay to stay – mandatory for council tenants in Gateshead when households are earning more than £30,000 – charged market rents
- Ending of secure tenancies replaced by fixed term tenancies

Case Study

Delayed Transfers of Care and Hospital Discharges (to focus on the joint work being progressed by the Council and Health Partners to avoid delayed discharges, specific challenges and examples of good practice / to be linked to evaluation of new model for Adult Social Care).

Links to

Vision 2030

Council Plan 2015-20

Performance Issue – (below 2015-16 target of 88.7% and decline in performance compared to the same period last year).

Partner Feedback**Gateshead Newcastle CCG**

Support this topic as it supports the CCG’s joint work on integrating care and the CCG’s BCF work. There is also a performance issue which the CCG needs to address and the case study will provide added focus.

Gateshead Housing Company

It has been suggested that it might be helpful to include information relating to a pilot that has been running between Health (NHS NTW), ASC and Housing relating to mental health which it is considered feeds into the work in relation to preventing delayed discharges and is classed as an example of good practice.

Corporate Resources OSC

It is proposed that this OSC focus on

Two Case Studies within its 2016-17 work programme

Case Study 1 – Implementation/Roll Out of Universal Credit (examine impact on residents in light of ongoing implementation / roll out and mitigating actions being put in place)

Links to:-

Vision 2030

Council Plan 2015-20

Partner Feedback

Department for Work and Pensions / Job Centre Plus – support both the areas identified for case studies and would be happy to participate / contribute in relation to the case study on Universal Credit.

Gateshead Housing Company

Suggest that the focus of the case study on Universal Credit is widened to cover other aspects of welfare reform.

Additional government Welfare Reform announcements are likely to impact further on tenants and reduce ability to sustain or maintain their tenancies including:-

- The Benefit Cap:- By 2017 it is expected that the maximum amount of out-of-work benefits working age families can receive will be £20,000, (£13,400 for single adults with no children).
- The shared room rate (bedroom tax). Currently 2300 tenants (almost 12%) of tenants have their housing benefit reduced by the shared room rate measure.
- Local Housing Allowance Proposals affecting supported housing and people aged under 35. This will apply to tenancies signed after 1 April 2016, with housing benefit entitlement changing from 1 April 2018 onwards.

Health and Wellbeing Board

The Board was supportive of the themes and noted that implementation of welfare reform / universal credit can have important impacts on residents health and wellbeing.

Case Study 2 – Workforce Strategy (examine progress being made in preparing the workforce to meet the changing role of the Council and adapt working practices / meet the demands of the business / next steps)

Links to:-

Council Plan 2015-20

Families OSC

Review Topic

Review of Children's Oral Health in Gateshead (potential areas of focus – inequalities in access / ward variations, prevalence of dental decay in five year olds, levels of hospital admissions, commissioning and planning arrangements)

Links to:-

Vision 2030

Council Plan 2015-20

Director of Public Health Report – focus on health inequalities and wider determinants of health, health in childhood and particularly the role of health services in child health improvement.

Case Studies

Case Study 1 – Consequences of Alcohol Consumption in Pregnancy (potential focus on current position/ impacts across the system and longer term / progress in tackling the issue)

Links to:-

Vision 2030

Council Plan 2015-20

Director of Public Health Report – focus on significance of achieving best start in life to reduce health inequalities in subsequent years

Case Study 2 – Support for Care Leavers who are NEET (specific focus on how the Council is fulfilling its corporate parenting responsibilities in this area)

Links to:-

Vision 2030

Council Plan 2015-20

Area of Improvement highlighted by Ofsted

Partner Feedback

Newcastle Gateshead CCG

Has indicated that it is supportive of the review and case study topics outlined above.

Health and Wellbeing Board

The Board was supportive of the themes and suggested that Case Study 1 also include reference to prevention and dealing with the consequences of FASD.

The National Probation Service (NE)

Has also indicated it is supportive of the areas of work outlined.

Partner Suggestion for Families OSC future work programme

Newcastle Gateshead CCG

Has indicated that childhood obesity is a priority area for the CCG and a major threat to health and have asked whether the OSC might focus on this issue in some way in a future work programme

Communities and Place OSC

Review Topic

Review of Impact of Gambling on the Borough (to focus on the financial /health and wellbeing impacts on Gateshead residents /consider how these issues are currently being addressed / potential areas for improvement)

Links to

Vision 2030

Council Plan 2015 - 20

Area of concern identified by Cabinet members.

Case Study

Street Cleanliness – Enforcement, Education and Community Involvement (to focus on how Council and communities can work together to tackle issues such as dog fouling and litter / highlight best practice schemes being developed in communities)

Links to

Vision 2030

Council Plan 2015-20

Residents Survey 2012 – street cleanliness issue for improvement.

Partner Feedback

Health and Wellbeing Board

The Board indicated that it was supportive of the themes and asked that in relation to the case study on Street Cleanliness that account be taken of the potential impact on the use of outdoor spaces if levels of street cleanliness are not maintained.

TITLE OF REPORT: Update on the Strategic Resilience and Emergency Planning Framework 2015-2016

REPORT OF: Alison Elliott, Interim Strategic Director - Care, Wellbeing and Learning

SUMMARY

To provide the Committee with an update on the progress over the last 6 months in relation to the Strategic Resilience and Emergency Planning Framework 2015 - 2016.

Background

1. The Strategic Resilience and Emergency Planning Framework 2015-2016 was presented to the Committee in March 2015. As a reminder for members, the framework was produced to continue the work undertaken from the previous Resilience Strategy and to provide the future focus and direction for 2015-2016 based on four themed areas.
2. The key focus for Resilience and Emergency Planning has been to continue to work in collaboration with partners and our communities to ensure that we have robust arrangements in place to assess risk, prepare, respond and recover from emergencies ensuring a resilient Gateshead.

Severe Weather Issues – Gateshead

3. Between 4th and 7th of January 2016, Gateshead experienced severe weather including prolonged intensive rainfall. This resulted in a number of issues including surface water flooding on roads throughout the borough, minor localised property flooding and overwhelming of area of the drainage and culvert network. This accumulated in an Amber Weather Warning being issued by the Met Office for the Gateshead area and the precautionary activation of the Council's Emergency Response Arrangements, which was coordinated from the Major Incident Room.
4. The debrief process has been completed and a summary of lessons learned for future incidents includes:
 - Clarification of the role of Councillors in an emergency situation or major incident
 - Considering and revisiting the implications of statutory legislation, national directives, initiatives and obligations relating to the flooding
 - Further development of the strategic approach to areas regularly affected by flooding and how this will be supported in the short term
 - Reviewing the sandbag policy in Gateshead, utilising best practise from partner organisations and other Local Authorities

- Gaining a greater understanding of the various metrological warnings and alert systems, adapting our response to the expected impacts
 - Reviewing the multi-agency co-ordination and response plans, in relation to responding to flooding issues to ensure there is sufficient resources, capacity and capability
 - Ensuring all flooding hazards, risks and infrastructure are identified and mapped within Gateshead
 - Strengthening relationships and networking arrangements between partner organisations and the Local Authority
 - Improving communications with the public and managing the expectations of each partner organisation
5. A time limited Task and Finish Group has been established to develop and progress this work, consisting of key Council Services and our partner agencies including the Met Office, Northumbrian Water Ltd, the Gateshead Housing Company and the Environment Agency.
6. The aim of the group is to review the current flood planning and response arrangements, including the management of infrastructure, resources, capacity and capabilities, coordination with partner organisations, and the promotion of business continuity advice to Gateshead businesses.
7. These lessons have been collated into a full debrief report with actions, lead officers and timescales identified to improve the response to this type of incident in future.

Update on Progress

8. Updates from the Themed Areas from the last six months include:

Building resilient and stronger communities - working with businesses, the voluntary sector, partner agencies, communities and individuals to ensure they are better prepared for and able to recover from emergencies:

- From January 2016, the Gateshead Business Breakfast Forum was re-established. The forums are networking events that allow business owners and entrepreneurs to share insights and information, whilst tackling problems and challenges together. An officer from the Resilience Team will attend future events throughout this year to ensure that business continuity advice and guidance for local businesses is provided
- Future work is to take place in the next few months with the management of Trinity Square and associated businesses within the Gateshead Town Centre. This ensures that businesses are better prepared to identify the possible impacts of disruptions and how to respond to an emergency, enabling a co-ordinated and effective recovery.
- The Resilience Team have recruited a number of former employees who have recently retired back into their former Emergency Response Team roles. These individuals have volunteered to become members of the Community Resilience Project therefore retaining vital knowledge, experience and expertise in assisting our response to an emergency or major incident.
- Collaborative work is continuing with our partner organisations including the Salvation Army to use their facilities and increase our capacity to shelter

evacuated residents. Future work is to continue with other community organisations throughout this year.

Assessing Risk – identifying new hazards and threats that may affect Gateshead implementing measures that may prevent an emergency or incident occurring:

- The Flood Risk Management Strategy has been now developed and outlines responsibilities relating to flooding within the borough, the duties of Gateshead Council as Local Lead Flood Authority and other organisations. It also includes the duties and powers concerning new legislation on sustainable drainage and local policies including the core strategy and Vision 2030. The strategy identifies outcomes to deliver our aspirations for development, management of known flood risks and joint working with partners: these will be delivered through 23 policy objectives. The policies will determine how the Council will approach and manage flood risk in the long-term and in the immediate event of flooding.
- The Highway & Flood Risk Management Team in Communities and Environment is continuing to work with Northumbrian Water, the Environment Agency and various land owners to develop schemes to prevent flooding as outlined in the strategy.
- The Health Protection Working Group continues to provide assurance to the Director of Public Health that local health protection arrangements are in place and fit for purpose. The Annual Report of the Director of Public Health includes the Health Protection Annual Report and can be viewed here - <http://tinyurl.com/h43km5e>. Key highlights from the report include :
 - Major health protection issues in 2014/15 included the outbreak of Ebola in West Africa, an increase in Salmonella cases in Gateshead linked to local food establishments, and a substantial increase in cases of Scarlet Fever.
 - Gateshead continues to have good levels of uptake of child and adult screening, vaccination and immunisation programmes.
 - The North East has seen an increase in excess winter deaths from 9.5% in 13/14 to 28.3% in 14/15, an increase of 198%. At the time of writing, there is no explanation for this large increase. However, excess winter deaths are associated with influenza, falls, cold homes, malnutrition and other complex factors.
- An emerging area of concern is the uptake of winter flu vaccination that will be looked at in the Health Protection Assurance Working Group.

Enhancing our partnership arrangements to respond and recover – the effective response and co-ordination of arrangements in the event of an emergency or incident occurring and achieving a rapid return to normality:

- The flooding incident in January has highlighted the pivotal role that community organisations and facilities can potential play in assisting with emergency response in partnership with the Council. A future seminar is to be held with the Community Centre Network that will explore the mutual benefits of working together and will explain how the local community offer is a vital cog in the borough's resilience arrangements that will develop an enhanced partnership approach that will strengthen our humanitarian assistance arrangements.
- Agreement has now been reached with all Local Authorities within the Northumbria area that Kenyon International will continue to be the provider of Emergency Mortuaries in the event of an incident resulting in mass fatalities

beyond normal mortuary capacity. Future work will now take place with key partner organisations including the Coroner to review and update the Gateshead Emergency Mortuaries Plan.

- Work is ongoing to strengthen links with the Department for Communities and Local Government to ensure that in the event of geographical areas being affected by natural events such as severe weather, that Gateshead residents and businesses are considered for national funding/ grant schemes where eligible.

Strengthening Communication and Community Engagement – communication is essential before, during and after an emergency or incident. A resilient community is well informed and aware of the assistance and advice available to them so they can help themselves. Updates include:

- A Members Seminar took place on 29 January 2016 which presented the Emergency Response Guidance for Councillors. This provided councillors with an overview of their role in Emergency Response before, during and after an incident or emergency; the details in relation to communication channels for councillors both internal and external communication and the key contact details to report any issues
- An alert message system for councillors is now implemented. During an emergency or a major incident the Communications Protocol will be activated. In the initial stages, councillors in the affected area will be sent a text message which will ensure you are aware of the situation and contact details provided to report any issues. A councillor Communication Card has been developed and this will be circulated to all councillors. This provides the key information and key contact numbers in a pocket size credit card.
- Future work is to take place on a number of communication campaigns that will provide advice, guidance and awareness raising of the various risks that are pertinent within Gateshead to ensure communities are empowered and able to self-help themselves in an emergency.

Recommendations

9. Overview and Scrutiny Committee is requested to:

- Consider and comment on the progress report
- Indicate whether it is satisfied with the progress achieved within the last 6 months
- Agree to receive a further report in September 2016.

Contact: Val Hall

Ext: 2782

TITLE OF REPORT: Review of Capacity Building in Communities to Improve Health – Six Monthly Progress Update

REPORT OF: Paul Dowling, Strategic Director, Communities and Environment

Executive Summary

This report provides Corporate Resources Overview and Scrutiny Committee with an update on progress made on the actions identified in the Review of Capacity Building in Communities to Improve Health Action Plan within the last 6 months, as agreed at the Committee on 30th March 2015.

Background

1. In March 2015, Corporate Resources Overview and Scrutiny Committee received the final report for the Review of Capacity Building in Communities to Improve Health setting out the priorities and actions for the future. The following priorities emerged from the review:
 - Develop resilient communities through assets based approaches to increase capacity
 - Support the growth of local capacity building through Live Well Gateshead
 - Support ward councillors as community champions
2. Corporate Resources Overview and Scrutiny Committee:
 - Agreed the priority themes as a framework to shape the Council's ongoing approach to support capacity building for health
 - Agreed the action plan set out at Appendix 1
 - Agreed to receive regular progress reports on implementation of the findings from the Review

Update on Progress

3. The Action Plan in Appendix 1 sets out the actions and milestones associated with the three priorities, illustrating the progress that has been made during the period September 2015 to March 2016. Set out below, are some examples drawn from each priority in the Action Plan, that highlight some of the events and actions that are helping deliver the Review's priorities.

Priority 1: Develop resilient communities through assets based approaches to increase capacity

Action: Identify and network residents' skills and knowledge through effective volunteering

4. Gateshead Year of Walking 2015
This was a programme aimed at getting people active through walking and using Gateshead's public spaces. It highlighted key messages around the benefits of walking by promoting existing groups as well as developing new ones, and encouraged residents to consider how to incorporate walking into their daily routines.
5. The programme saw 69 people trained up as Health Walks Leaders and are now able to deliver their own Health Walks, with 38 of these having been trained since October 2015. The Capacity Building Year of Walking Fund supported 33 walking groups to develop, and to train their volunteers. As a celebration of all the hard work and commitment by volunteers and local organisations the Live Well Gateshead team, along with Public Health arranged an event at Saltwell Park to showcase their work.
6. The event was held on Sunday 25th October from 10 am until 2pm. It included walks around the Park led by the Friends of Saltwell Park and The Live Well team. There was also an opportunity for attendees to try out a variety of walking sports including Nordic Walking and Walking Football (which was delivered in partnership with Gateshead Football Club). Over 60 local people, who had engaged with the Year of Walking attended, along with 20 local organisations showcasing their work around health, wellbeing and physical activity.
7. Gateshead Shoe Box Appeal 2015
Gateshead Voluntary Organisations Council (GVOC) received funding to deliver a number of different shoe box appeals throughout Gateshead. Gateshead Council through the Neighbourhood Management & Volunteering Team and the Council's Leaving Care Team organised the main donation locations, coordinating the collection and organising the employee & registered council volunteers for the wrapping event (held in the Civic Centre on 14 December 2015). A total of 8 large crates of donations were collected enabling over 60 shoe boxes to be prepared for the young people. A further crate of donations was left over to handout throughout the rest of the year for those most in need.
8. Volunteers Month
Volunteers Month during June 2015 saw 56,000 volunteering hours recorded on the volunteer totaliser – a 68% rise from the same month in 2014. This equates to a £778,650 contribution to the Gateshead economy. Since June 2015 volunteer hours have continued to be collated, and as at March 2016, 79,519 volunteer hours are now estimated to take place every month within Gateshead. This equates to a £1,033,747 contribution to the Borough's economy
9. Planning is underway for Volunteers Month 2016. The aim is for a different theme each week in June, with possible themes including; environmental activities (litter picks etc.), sports events such as cycling, small charities and activities marking the Queen's Birthday. Volunteer's Month Grant (up to £300 per organisation) will be available again for groups to deliver events throughout June.
10. Volunteering examples
Set out below are 2 stories of volunteers, Megan and Dean, showing how the support process in place to broker volunteering opportunities is making a difference to the lives of volunteers, and the communities they are working in.
11. Megan is a young woman who submitted an Expression of Interest to volunteer in general to keep active within her community and give something back. After

meeting with Megan and suggesting that Gateshead Older People's Assembly may be the most suitable volunteer role for her, Megan has since met with the group and is an active volunteer with them. Megan says she is "*enjoying her volunteering*" and "*is thankful for the role being identified for her*".

12. Dean is a young man who is currently studying at Gateshead College. Through Dean's support worker (Looked after Children Team) Dean was informed about the possible volunteer roles and projects that are available to residents of Gateshead. After submitting an Expression of Interest and meeting with Dean to discuss his interests, officers were able to identify 2 suitable placements. One was at the Trinity Soup Kitchen in Blaydon, and the other a 4 month volunteer placement at Bill Quay Farm. Dean says:

"I am really pleased with the volunteer placement at Bill Quay Farm, it's fantastic. I am really happy with the help I received to get my placement. It has helped me a lot. I was hoping to take it further and study at college but I didn't know if I would like the subject area. However, after having been involved at the Farm I think it's great work and I can see myself doing this for a long time. Thank you for all the help I received"

Both groups stated that Dean is a valuable volunteer, and is a positive member of the group.

Action: helping develop strong and viable community groups

13. Capacity Building to Improve Health
The case studies in the OSC Review demonstrated that close working relationships between the Council, local charities and volunteers can help provide services that are linked into communities, delivering services and activities for vulnerable residents that improve their quality of life.
14. Over the last 6 months, the Live Well Gateshead staff from the Neighbourhood Management and Volunteering Team has continued to work with the portfolio of 95 groups and organisations previously reported, along with an additional 46 new organisations. The coverage continues to be across the whole of borough with some targeting in the neighbourhoods of greatest need.
15. Appendix 2 provides a list of the groups set out by the wards they are located in, and Appendix 3 shows the geographic coverage of the groups on a map of the Borough, which shows that almost full geographical coverage of the Borough has been achieved when considering each group to have a 1 mile radius of influence from where it is located. Work will continue to assess and increase their capacity and develop bespoke action plans to help them plan for the future.
16. The Team has also been involved in Gateshead's emerging discussions around "Achieving More Together" and "Social Prescribing" which will also help to embed the work already undertaken within any new approach, ensuring continuity and building on the good work done so far. Gateshead's approach to Social Prescribing has been reviewed through the Care, Health and Wellbeing OSC with the Committee due to consider the latest update on 19th April. An independent qualitative evaluation is currently underway until July 2016 by an embedded researcher within Public Health from Teesside University. Data collection and analysis is ongoing. A final report will be produced by June 2016.

Priority 2: Support the growth of local capacity building through Live Well Gateshead

Action: Collaborative, innovative working between the Council, its services and voluntary sector partners

17. Fill the Holiday Gap
As outlined in the last monitoring report, The Neighbourhood Management and Volunteering Team, along with other key partners and Council Services, delivered Gateshead's "Fill the Holiday Gap" programme. It offered daily hot meals during the school holidays to children who normally receive free school meals in some of the borough's most deprived communities.
18. Over fifty weekly events were held, with the help of volunteers, benefitting over 1500 children and 500 parents. In addition to providing a nutritious hot meal, each event included wellbeing demos and advice on healthy eating, exercise options and a range of social and educational taster activities. The summer programme culminated with a Celebration Event on Friday 21st August 2015 at Gateshead Leisure Centre with over 400 parents and children attending, 260 of whom enjoyed a hot meal with the Mayor and Lady Mayoress.
19. Sharon Hodgson MP and Roberta Blackman-Woods MP, Chair and Vice-Chair of the All-Party Parliamentary Group (APPG) for School Food attended the celebration event in recognition of what was being delivered in Gateshead. Their Group has recently recommended that LAs should support and resource such programmes as part of their duty to act on Child Poverty, using existing funding mechanisms more creatively.
20. In November 2015, the APPG's Holiday Hunger Task Group published their Filling the Holiday Gap Update Report, which featured the work in Gateshead. The APP intends to ultimately produce a Local Authority Guide, and enhance the current Filling The Holiday Gap website <http://fillingtheholidaygap.co.uk/>.
21. It is anticipated that Northumbria University will undertake an independent evaluation of the Fill the Holiday Gap programme in Gateshead. This will offer a robust assessment of the programme by one of the UK's leading research departments in this field, hopefully adding even more credibility to Gateshead's holiday hunger programme and helping to inform the National picture.
22. Live Well Gateshead @ Partnerships
These new neighbourhood-level partnerships focus on improving community engagement in the planning and delivery of wider health related activity, pursuing a people-centred approach in the priority wards in Gateshead. *Live Well Gateshead @ partnerships* will develop new ways of working by supporting the community infrastructure, building capacity and empowering local groups. The partnerships will enable public service partners to collaborate on new ideas and projects, ultimately in a development plan that will also set out new ways of local working through joined up service thinking and delivery in the ward. Membership of the partnerships comprises a range of local stakeholders and organisations from public services, voluntary sector and ward councillors.
23. The aims & objectives of the partnerships are:
 - Placing communities at the heart of the process
 - Creating a network of informal/formal information sharing
 - Working in partnership - joining up service delivery
 - Challenging established practices
 - Creating sustainable approaches and avoiding dependency

- Focusing on needs
- Committed in pursuing resources for successful projects.

Up to March 2016, the Neighbourhood Management and Volunteering team has now established four Live Well Gateshead@ groups:

- Live Well Gateshead @ Dunston & Teams
- Live Well Gateshead @ High Fell
- Live Well Gateshead @ Lobley Hill and Bensham
- Live Well Gateshead @ Pelaw and Heworth

Early scoping work is now underway to begin the development of a further Live Well@ partnership for the West of the borough.

24. Stoptober 2015

Throughout October the Neighbourhood Management and Volunteering Team along with the Council's Wellness Service delivered a range of Smoking Cessation projects at 12 separate community venues across Gateshead. The work was aligned to regular community activities to capitalise on footfall. Locations included, Children's Centres (baby weigh events), Community centres (lunch groups) and Churches (mother and toddler groups)

In addition a range of campaign materials were distributed to groups and organisations across Gateshead. One to one advice and support was also offered at GP practices, medical centres, chemists and young people's supported accommodation.

25. Movember 2015

In November 2015 the Neighbourhood Management and Volunteering Team assisted Teams Medical Practice Health and Wellbeing Action Group to deliver a specific health walk aimed at raising awareness about men's health.

The walk was linked to Movember which was aimed at raising awareness of the 3 main cancers associated with men (prostate, testicular and bowel). The walk took 40 minutes and finished at the Teams Life Centre where participants were rewarded with soup and refreshments.

26. Dry January 2016

Leading up to this year's Dry January campaign the Neighbourhood Management and Volunteering Team focused part of their efforts on engaging with Gateshead's taxi trade. Taxi driving is a mostly sedentary job. When combined with the long hours needed, the demands of the road and keeping to time, it can be very stressful. Taxi drivers, like many other working people, like to have a drink at the end of their shift to help wind down. However, over time, these drinks pile on the calories and put additional stress on the body.

There are 800 taxi drivers registered in Gateshead, of which 80% have email addresses on which they can be contacted. The Neighbourhood Management and Volunteering Team working alongside the Councils Licencing Team and arranged for Dry January to be promoted in the taxi driver's newsletter along with other Live Well Gateshead promotional information.

27. National No Smoking Day 2016

The Neighbourhood Management and Volunteering Team delivered a smoking awareness campaign at the Go-Ahead Gateshead Interchange Centre for staff and passengers. The event was an information sharing event to help the workforce prepare for No Smoking day on Wednesday 9th of March. Staff engaged with over 60 people.

Priority 3: Support ward councillors as community champions

Action: Implementation of the Gateshead Fund

28. The Capacity Building Fund continues to provide a key resource that supports the growth and development of community groups and organisations in Gateshead. During 2015/16, the Fund has supported 131 organisations with a total of £584,697. This includes 34 organisations supported through Volunteers Month, and 15 organisations supported via Health & Wellbeing small grants. In addition, 57 Sporting Grants to Individuals totalling £10,500 and 4 Talented Athlete awards totalling £1,500 were made.
29. Through the Local Community Fund, ward councillors have continued to support groups of residents to take part in activities to support their health and wellbeing. This has included assistance with the provision of community cafes and lunch clubs, and newsletters providing health and wellbeing advice.

Recommendation

30. Corporate Resources OSC is requested to:
 - (i) Note the progress achieved in the last six months
 - (ii) Comment on whether the Committee is satisfied with the level of progress to date
 - (iii) Consider the requirement for any further monitoring of the Review
 - (iv) Agree that future monitoring and evaluation of the capacity building for health and wellbeing approaches will be addressed following the evaluation of the Live Well Gateshead model.

Priority 1: Develop resilient communities through assets based approaches to increase capacity

Ref	Action	Milestones	timescale	Lead	Progress September 2015 to March 2016
		Promote and monitor the take up of the Council Employee Volunteering Scheme	Ongoing	Ian Stevenson	<ul style="list-style-type: none"> - 31 Employees taken up scheme to date. - Internal services and external organisations - November 2015 Gateshead Housing Company, Gateshead Council officers School Children, Gateshead College Students came together to plant 500 trees in a field in the Seven Stars Estate Springwell. Christmas Shoe Box Appeal was coordinated throughout December by Gateshead Council in partnership with Support Volunteers. The donations included toiletries and small gifts and were all provided by Gateshead Council Employees. Donations were collected at the Civic Centre and employees involved in the actual wrapping of over 60 shoe boxes to young people leaving care. - Group volunteer opportunities being developed with Virgin Media and Tarmac and other external organisations looking to volunteer with Gateshead projects. - Longer term volunteer roles being promoted including those with Barnardo's and other charities amongst employees - One off new group volunteer opportunities being create and promoted for team volunteer activities - Links being made to services such as School Governors in Gateshead to promote the Employee Volunteering Policy and the 15 hours available to employees. A large number of school governors are employees of the council.

Ref	Action	Milestones	timescale	Lead	Progress September 2015 to March 2016
1.1	identify and network residents skills and knowledge through effective volunteering	Continue effective collaboration with Gateshead Volunteering Centre	Ongoing	Ian Stevenson	<ul style="list-style-type: none"> • Council coordinates a Volunteers steering group regarding volunteering across all departments. • Communication between the Council and Gateshead Volunteers Centre continues on a weekly basis. • Referrals from each partner are exchanged depending on need and aspirations of the individual. • Discussions with GVOC regarding how this relationship is developed have commenced.
					<ul style="list-style-type: none"> - Volunteers month will be held across June 2016 - Aiming to have a different focus each week including; environmental activities (litter picks etc.), sports events such as cycling, small charities and the Queens Birthday and others to be discussed. - All events and activities being held throughout volunteers month will be promoted as a programme of events on Council website - Volunteer's month Grant (up to £300 per organisation) will be available again for groups to

Ref	Action	Milestones	timescale	Lead	Progress September 2015 to March 2016
		Coordinate the promotion and delivery of Gateshead Volunteers Month	Jun-15	Ian Stevenson	<p>deliver events throughout June.</p> <ul style="list-style-type: none"> - Celebration event also to be organised at the end of the month - Continuing to develop the action plan for volunteer's month through Volunteers Action Group and additional meetings. - Working with a range of services & groups and ensuring a true reflection of the voluntary and community sector in Gateshead. - In 2015 56,000 hours were recorded on the volunteer totaliser – a 68% rise from 2014. This equates to £778,650 economic value. - Since June all volunteers' hours have continued to be collated. As at March 2016 – 79,519 volunteer's hours are estimated every month within Gateshead. This equates to £1,033,747 economic value.
		Use the Warwick Edinburgh Mental Wellbeing Scale to demonstrate impact of volunteering on wellbeing of those individuals engaged in volunteering	Ongoing	Ian Stevenson	Live Well Gateshead's Single Holistic Assessment continues to incorporate elements of the Edinburgh Warwick Wellbeing Scale. This allows the model to measure whether individuals' health and well being has improved as a result of engaging with Gateshead's LWG Service

Ref	Action	Milestones	timescale	Lead	Progress September 2015 to March 2016
1.2	Helping develop strong and viable community groups	Support the preparation of 40 action plans developed for communities and groups which identify specific health and wellbeing priorities	Mar-16	Ian Stevenson	<p>The Neighbourhood Management and Volunteering Team's capacity building work in communities to improve health worked with 95 organisations up to September 2015 (previously reported) to identify specific health and well-being priorities.</p> <p>A further 46 organisations are also now being supported through the Neighbourhood Management and Volunteering Team. Organisations continue to develop bespoke action plans and increase their respective capacity to help improve the health and well being of their local communities.</p> <p>Although work has focused around the Live Well Gateshead Model's Targeted Neighbourhoods the Team's reach has covered the whole of the borough when considering areas of influence</p> <p>Targeted Neighbourhoods are those with the greatest deprivation and identified health need - the top 35% deprived based on a range of standardized and weighted statistical data.</p>

Ref	Action	Milestones	timescale	Lead	Progress September 2015 to March 2016
		Carry out capacity building assessments with 40 community groups	Mar-16	Ian Stevenson	Of the 141 organisations worked with so far, 63 have been supported to develop an action plan outlining their ongoing development. 33 of these groups/organisations have been supported to complete initial assessments of their capacity using the Canadian Assessment Tool. Although this relies on the group's agreement to undertake the assessment it is expected that a minimum of 40 will be completed by end of March 2016.
1.3 Page 29	maintaining a network of sustainable and viable community buildings and services	Coordinate the Community Centre Network and facilitate a programme of events and meetings	Ongoing	Ian Stevenson	The Network continues to provide an effective way of sharing information, best practice and peer support amongst community organisations that own and/or operate community facilities. Two meetings were arranged between March-September; one meeting looked at business planning and the meeting scheduled to look at funding was postponed, with Network members signposted to the Funding Event held at the Hilton

Priority 2: Support the growth of local capacity building through the Capacity Building for Health Service

Ref	Action	Milestones	timescale	Lead	Progress September 2015 to March 2016
		Support embedding the Integrated Wellness approach at a regional level through the establishment of peer learning and a knowledge exchange	Ongoing	FUSE / Public Health England	<p>Regional Research into Practice event held 12 March 2015 to explore Live Well models operating regionally and share good practice and collaborate on regional evaluation of the models and improvements made in health and well-being.</p> <p>Further regional work has continued through a bespoke working group to drive regional evaluation.</p> <p>A further regional integrated health event was held on 21 March 2016 to consider "Community Based Approaches in the North East". This event is the follow up from that held in March 2015 and will use local evaluation and feedback to shape future delivery in the region. Gateshead presented a summary of the borough's model and success to date.</p>

Ref	Action	Milestones	timescale	Lead	Progress September 2015 to March 2016
2.1	Collaborative, innovative working between the Council, its service and voluntary sector partners	Actively pursue the adoption and delivery of social prescribing opportunities including Achieving More Together enabling community organisations deliver better health outcomes for Gateshead residents	Ongoing	Ian Stevenson	<p>A working group was established between council staff, CCG and VCS. The group has been considering the definition and approach for Gateshead. A study visit was arranged in October 2015 to a nationally recognised social prescribing project Bromley by Bow. A workshop was held in November 2015 with stakeholders consulting on key areas linked to social prescribing. A report will be taken to the Health and Well Being Board in April proposing next steps based on feedback from the workshop and work carried out by the social prescribing working group. Options in the report for Gateshead will include the proposal to develop a social prescribing framework for Gateshead</p> <p>Live Well Gateshead and Public Health colleagues and other partners attended a number of Achieving More Together workshops linked to the development a bespoke Social Prescribing model in Gateshead.</p> <p>Live Well staff from within the Council have been heavily involved in informing the potential social prescribing landscape for Gateshead and it is hoped that a definitive model can be agreed in the near future.</p>

Ref	Action	Milestones	timescale	Lead	Progress September 2015 to March 2016
		Establish a programme of Live Well Gateshead Learning and Sharing sessions for frontline staff and partners	Ongoing / quarterly	Ian Stevenson	<p>29 Jan 2015 - Gateshead Local Engagement Board presentation and market place stalls for LWG</p> <p>A range of presentations and workshops have been held with Newcastle/Gateshead CCG, Gateshead's Local Engagement Board, Gateshead's Jewish Community, etc to inform partners about the LWG model</p> <p>LWG Learning and Sharing event held March 2015 for LWG, Public Health and CCG staff/representatives</p> <p>Gateshead received visitors from Dumfries and Galloway on 30 November 2015 to enable them to observe how Gateshead's Live Well Model was being delivered and learn about how it was developed.</p>
		Establish and support "Live Well @" forums in target neighbourhoods, in response to community demand	Ongoing	Gary Carr	<p>Live Well@ partnerships have been established in High Fell, Teams and Lobley Hill and Bensham. These forums offer community groups and representatives an opportunity to come together and identify health and well being priorities and work together to help address them. A further Live Well @ Gateshead group was formed in Pelaw and Heworth in February 2016</p>

Ref	Action	Milestones	timescale	Lead	Progress September 2015 to March 2016
2.2	Provision of resources, advice and support to community organisations including accessing external funding and commissioning opportunities	Create opportunities to share learning and best practice across communities, by generating and sharing case studies, updates across community networks and annual updates	Ongoing	Ian Stevenson	<p>Gateshead Councils Public Health team funded a training package delivered locally by the Asset Based Consulting team. Three events in Gateshead with over 50 partners from the three Live Well Gateshead @ Groups attending.</p> <p>Wednesday 7th October at Caedmon Hall Thursday 15th October at Redheugh 1957 Tuesday 20th October at Wrekenton Methodist Church</p> <p>Feedback from participants suggested that the training gave them a completely different understanding on service delivery solutions and that those solutions can be developed by people and communities not just by specialists and professionals.</p> <p>It is anticipated that further roll out of asset based community development will follow as part of the Council's Achieving More Together agenda and in response to the recent development sessions presented by Cormac Russell on 14/15 March 2016. Live Well Gateshead staff hosted a learning and sharing event with the Council's Leisure Services staff to maximize synergy between the Live Well offer and Gateshead's Leisure provision. The event was held on 20 November 2015 and it afforded staff the chance to meet and learn from each other and explore how closer working arrangements could benefit local residents.</p>

Ref	Action	Milestones	timescale	Lead	Progress September 2015 to March 2016
		Hosting of access to GrantNet service on the Council website	Ongoing	Ian Stevenson	Grantnet has been promoted to all Capacity Building Fund applicants via the funding recommendation letter. Grantnet was hosted on the Council's website until June 2015 when the licence expired and was not renewed due to cost. Alternative funding information sources, such as Funding Information North East and Funding Central will be utilised as well as the benefits of the continuing development of close working relationships with funders such as Big Lottery Fund, Garfield Weston Foundation, Community Foundation and Charity Bank.
		Delivery of an annual funding event for community organisations	Apr-15	Linda Whitfield	Funding event held 27th April 2015 at the Hilton Hotel Newcastle Gateshead. 29 funders and support organisations were present. 195 representatives from 164 VCS organisations attended. Options for 2016 still being considered
		Establishment of a monthly funding e-bulletin to community organisations	Apr-15	Ian Stevenson	New funding opportunities have been regularly circulated to community organisations
		Carry out a refresh and re-launch of the Gateshead Offer to ensure it remains an effective approach to provide information, advice and support to Gateshead's communities	Jun-15	Ian Stevenson	This has been deferred whilst plans for support to the VCS for 2016/17 are finalised following the announcement that GVOG is closing down in May 2016

Priority 3: Support ward councillors as community champions

Ref	Action	Milestones	timescale	Lead	Progress September 2015 to March 2016
3.1	Provide councillors with regular briefings on Live Well Gateshead and associated capacity building activities	Utilise ward liaison meetings to provide updates on capacity building activities	Ongoing	Ian Stevenson	<p>Ward Liaison meetings continue to offer an opportunity for ward councillors to receive updates on the work of the Neighbourhood Management and Volunteering Team's capacity building activities, Live Well Gateshead and how the Gateshead Fund supports capacity building within their wards</p> <p>A Member's Seminar held on the 9 December 2015 updated ward councillors on LWG progress and further reinforce and cement ward councillors role as champions for improving health and well being in their respective wards. Engagement officers from LWG regularly attend Ward Liaison meeting with a range of Ward Councillors</p> <p>A further Members' Seminar held on 23 March 2016 updated ward councillors on the recent evaluation undertaken by Mandy Cheetham.</p>
		Review the approach and delivery of the Gateshead Fund	March - June 2015	Lindsay Murray	Revised criteria introduced with emphasis on evidence of need and impact. Prioritising small and medium sized organisations as well those who are financially vulnerable. Simplified application form introduced for organisations requesting up to £2,000. New system established to streamline the process and provide more detailed application details for Advisory Group

Ref	Action	Milestones	timescale	Lead	Progress September 2015 to March 2016
3.2	Implementation of the Gateshead Fund		2015/16	Ian Stevenson	<p>CBF 2015/16 summary CBF (main) - 82 organisations funded totalling £554,710 Gateshead Volunteers Month - 34 organisations funded totalling £9,987 Health & Wellbeing small grant - 15 organisations funded totalling £20,000 Total: 131 organisations funded totalling £584,697</p> <p>In addition 57 Sporting Grants to Individuals totalling £10,500 and 4 Talented Athlete awards totalling £1,500</p>

Community organisations and activities supported and developed by the Capacity Building for Health Service

Birtley

- Barley Mow Community Centre
- Barley Mow Parent Group
- Birtley Community Trust
- TW Skills

Blaydon

- Breathe Easy
- Red Kite Runners
- Trinity Church Blaydon

Bridges

- Veterans Rowing Club
- Bacon Buddies
- Central Medical Group
- The Windmill Hills Centre
- The 4 Cs
- Joe's Place Lunch Club
- Oxford Terrace Medical Group
- Changing Lives
- CRI/Evolve
- Gateshead Community Arts

Chopwell & Rowlands Gill

- High Spen Residents Group
- Friends of High Spen School
- Chopwell Live at Home Scheme
- Rowlands Gill Live at Home Scheme
- Silverline Memories

Crawcrook & Greenside

- Emmaville Hall
- Kickboxing club

Deckham

- Deckham CC Parent and Toddler Group
- St Marks Methodist Church

Dunston & Teams

- Advance Men's Group
- Live Well @ Teams
- Teams Life Centre
- Teams Festival
- Teams & Bensham Community Care Project
- Dunston Festival
- Big Local Health & Wellbeing Sub Group
- Big Local Environmental Sub Group
- Big Local Youth Sub Group
- Big Local Financial Inclusion Sub Group
- Dunston Community Association
- Dunston Drop In Youth Project
- Changing Lives
- Dunston Hill Community Primary School

Dunston & Teams *contd/*

- St. Philip Neri Roman Catholic Primary School
- St Nicholas with Christ Church
- Recovery Advocates North East

Dunston Hill & Whickham East

- Kingsmeadow School

Felling

- Felling Magpies
- Fighting Chance Foundation
- Felling Community Association
- Felling Cricket Club
- Felling Warriors Community Project
- House on the Hill (Christ Church)
- Nest Estate - Lean Machines
- Brandling Primary School

High Fell

- Green Horizons
- Live Well @High Fell
- Silverline Memories
- Springwell Community Centre & Garden
- Springwell Under 11's
- Out and About
- Fill the Holiday Gap Event Springwell
- Cumbric

Lamesley

- Elisabethville & Birtley East
- Kibblesworth Community Centre
- Marquis Way Sow and Reap
- Lansbury Bungalows
- Friends of Kibblesworth Academy

Lobley Hill & Bensham

- Lobley Hill Parent and Toddler Group
- Alive Lunch Club
- St. Chad's Community Project
- Live Well @ Lobley Hill and Bensham
- Stand Easy
- Bensham Social Group
- The Sound Room

Low Fell

- Low Fell Library

Pelaw & Heworth

- Pelaw Youth Centre
- Bill Quay Cricket Club
- Bill Quay Primary School
- Wood Green
- Edbert's House – *Slimpossible*

Pelaw & Heworth contd/

- Hertfordshire House
- McErlane Square
- Heworth Grange
- St. Mary's Church Hall Heworth

Saltwell

- Gateshead Muslim Society
- Saltwell Park Boat Club
- Fill the Holiday Gap Event Gateshead Leisure Centre
- Gateshead Clubhouse
- Thrive
- Peace of Mind

Wardley & Leam Lane

- Leam Rangers FC
- Ocean Cricket Club
- Big, Bold & Beautiful
- Wardley Community for Change
- Bibby House Veterans Support
- Friends on Friday
- Leam Lane Community Centre
- St. Andrew's Church
- Wardley Gate Care Centre
- Joyce Close

Whickham North

- Whickham Health Champions
- Whickham Community Centre
- Swalwell Community Association
- Whickham Hermitage Garden
- Friends of Chase Park

Whickham South & Sunnyside

- Marley Hill Community Association
- Whickham Practice
- The Whinnies

Winlaton & High Spen

- Little Stars
- Winlaton Junior Club
- Winlaton Centre
- Men in Sheds

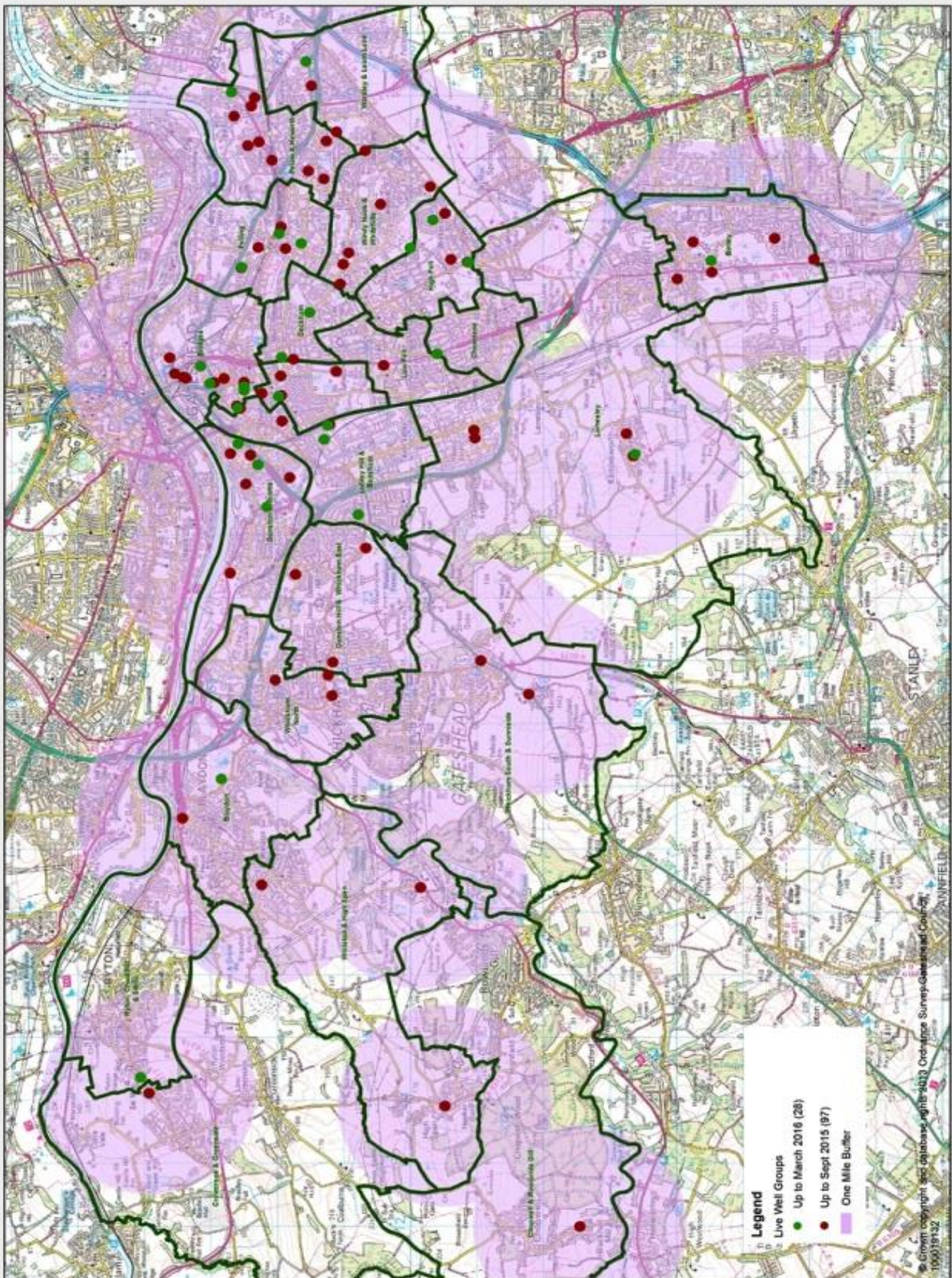
Windy Nook & Whitehills

- Kays Cottages
- Whitehills Community Centre
- Blenheim Court
- St. Albans Church
- St. Albans Centre

All wards

- Gateshead Armed Forces Veterans Hub
- CAP
- Equal Arts
- Fill the Holiday Gap Event Birtley
- Gateshead Year of Walking
- Social Prescribing Working Group
- Gateshead College
- Gateshead Older Peoples Assembly
- Gateshead Arthritis Care
- Stroke Association
- Creative Base CIC
- Cancer Research UK
- Gateshead & South Tyneside Sight Service
- Gateshead Fill the Holiday Gap
- Groundwork North East & Cumbria
- ME North East Support Group
- The Life Programme

Capacity Building for Health Service Community Organisations Engagement



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